



# REGIONAL DISTRICT OF OKANAGAN-SIMILKAMEEN

## INFORMATION RELEASE

September 10, 2020

### RDOS information system update

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The Regional District of Okanagan-Similkameen (RDOS) has restored the parcel viewer feature on the open data section of its website. The improved service provides links to bylaw documents and curbside garbage and recycling collection in addition to legal description, assessed value and zoning information. The parcel viewer is now optimized for mobile devices as well as desktop computers. The RDOS Emergency Operations Centre interactive map feature is also operational.

An attempted ransomware attack in August resulted in limited access to public mapping services on the RDOS website. During the service disruption, RDOS staff are taking the opportunity to update and improve network service functionality and resiliency. The RDOS appreciates your patience while staff work to fully restore network services.

Email access is still limited and you may see a 'bounce back' if you've sent an email to an rdos.bc.ca email address in the past few weeks. Please continue to use the following email addresses until regular email service is restored:

[info@rdos.bc.ca](mailto:info@rdos.bc.ca)      [finance@rdos.bc.ca](mailto:finance@rdos.bc.ca)      [billing@rdos.bc.ca](mailto:billing@rdos.bc.ca)  
[publicworks@rdos.bc.ca](mailto:publicworks@rdos.bc.ca)      [planning@rdos.bc.ca](mailto:planning@rdos.bc.ca)      [buildinginfo@rdos.bc.ca](mailto:buildinginfo@rdos.bc.ca)  
[engineering@rdos.bc.ca](mailto:engineering@rdos.bc.ca)      [hr@rdos.bc.ca](mailto:hr@rdos.bc.ca) (Human Resources)      [cs@rdos.bc.ca](mailto:cs@rdos.bc.ca) (Community Services)

Facsimile message: scan the document and send via email to: [info@rdos.bc](mailto:info@rdos.bc)

To view the [2020 Schedule of Meetings and Agendas](#) and video links, please visit the RDOS website.

The RDOS has launched its [2020 Citizen Survey](#). The survey is an essential tool to evaluate service and program delivery provided by the RDOS. Please visit [RDOS Regional Connections](#) to take the survey.

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For further information, please call 250-492-0237 or email [info@rdos.bc.ca](mailto:info@rdos.bc.ca)

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Karla Kozakevich, Chair  
Regional District of Okanagan-Similkameen

CivicReady® Mass Notification System – sign up for routine and emergency notifications: <https://emergency.rdos.bc.ca/civic-ready/>

